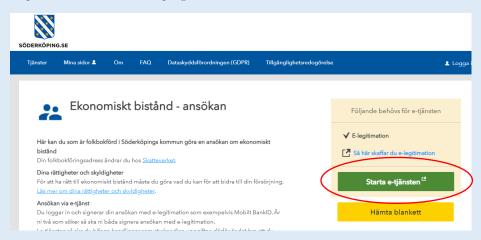


## Apply for financial assistance with our e-service

With our *Ekonomiskt bistånd* e-service, you can apply for financial assistance in the comfort of your own home, whenever you want.

You can apply at

https://minasidor.soderkoping.se/EkonomisktBistand



## How does the e-service work?

- ✓ You will need a mobile phone, a computer or a tablet, and a BankID or FrejaID to verify your identity.
- ✓ The first time you make an application, you must fill in all the details. If you reapply at a later date, some information will be filled in for you automatically.
- ✓ You can attach supporting documents such as rent payment notifications, payslips, employment contracts or various receipts. You can upload digital copies of these from your computer or take a picture of them with your mobile and then upload them directly via the e-service.
- Submit the application once you have filled in all the information and attached any supplementary material.
- ✓ Do you have a co-applicant? If so, this person must approve the application before we can accept it. The person will be sent an SMS with a link to the application, and they must review it and approve it using their BankID or FrejaID.

If you need help with your application, you can contact an administrator by calling 0121-181 00. You can also find more information at <a href="https://www.soderkoping.se/ekonomisktbistand">https://www.soderkoping.se/ekonomisktbistand</a>



## What happens next?

Every time there is a new development in your case, you will be notified directly by SMS or email.

Click on the link you receive to see the latest change.

Do you need to supplement your application with, for example, rent payment notifications or payslips? You can easily take photos with your mobile phone and upload them directly to your application.

## In the e-service, you can:

- ✓ See your decision as soon as it is made.
- ✓ See how much money you will receive and when it will be paid.
- ✓ See the contact details for your case officer.
- ✓ View the history of previous applications you have made.
- ✓ Read and send messages to your case officer.